Education/Instruction programs

for Baskent University students

A-Introduction

Education/Instruction(E/I) programs in Quality Management System (QMS) were initiated with the initiative taken by our rector Mehmet Haberal PhD, and prepared by the University’s and Mithat Coruh Quality Management Center’s (MCKYM) academic staff.

Programs are being held since 2004-2005 Academic Year.

E/I Program phases

Programs were prepared for three level of students per their QMS levels

* QMS Awareness (KF),
* QMS Techniques (KT),
* QMS Abilities (KB)

Each program is being taught using interactive methods, assessed and evaluated accordingly.

1.QMS Awareness(KF)

QMS Awareness program, were created for students who have no pre-QMS experience or knowledge. The aim of the program is to raise awareness levels of participants on QMS process/system configuration and international standards’ implementations.

Aim:

The essential aim of the program is to create awareness in students on QMS configuration and ISO 9001 quality standards implementation subjects.

E/I context and scope

* Quality definition, evolution, focusing on customer needs and expectations,
* Process/system documentation definitions, implementation principals,
* Transparent operation needs for successful performance results.

2.QMS Techniques (KT)

Aim:

The aim of the program is to increase the use of Quality Implementation Techniques and components, for students whom have prior knowledge in process/system definition and process networks configuration subjects.

E/I context and scope:

In program context; Organization top management, leadership and responsibilities of top management, meeting the needs of interested parties, inner and outer organization communication implementation and staff educational needs subjects are being taught.

3.QMS Abilities (KB)

Aim:

To have students gain the tools necessary in order to apply their “QMS Awareness” and “Implementation Techniques” experiences from previous sessions and improve their QMS Abilities to implement these tools in real life examples.

E/I context and scope:

* Strategic plan and implementation plan
* Process verification and validation activities
* Human resources education
* Measurement, analysis and improvement techniques
* Self-assessment

**Who can attend to the programs?**

* For those in Health field whom are looking to advance in their carreer and wishing to improve their skills or for those who are keen on healh field currently in high schools or in universities.
* Health related Government and/or private institutions, insurance companies and IT companies’ workers and management
* For those who are looking to improve their knowledge and skills to adapt the everchanging world of quality and services.

Please apply in person to Baskent University MCKYM secretary. For info please call (+90 312 246 67 36-37)